

HX SOLUTIONS SDN. BHD.	QUALITY SYSTEM ADMINISTRATION	Issue No.: 1	Document Effective Date: 01 Mar 2017	Page 2 of 2
	Internal Quality Audit Report	Revision No.: 0		Document Ref.: QSA-REC-IQAR

(1) OBSERVATIONS FOR FOLLOW UP ACTION - HX Solutions Sdn. Bhd.

DATE: 23 SEPT 2024

No.	Dept	Function	Observations	Corrective Action To Be Taken	Completion Target Date
1	AD	Company Administration (Rental)	Two tables had been assigned to a third party Associated Company, MCC Technique Sdn. Bhd, since 1 Sept 2024 for use as a site office but there is no evidence that a rental agreement had been made yet.	MD needs to determine the rental rate for MCC Technique and issue a rental agreement soonest.	30 Oct 2024
2	OCS	Risks & Opportunities Assessment	Risks & Opportunities Assessment had been conducted for the following departments: (1) PD (2) ENG (3) HRA (4) PUR (5) T&C (6) Maintenance However, the assessments for ENG and ADM not done.	Need to issue ROAF for ENG and ADM departments.	30 Oct 2024
3	QSA	Customer Satisfaction Follow Up Action	There is no follow up action recorded for the customer satisfaction form received from Vishay Semiconductor Sdn. Bhd. dated 16 Sept 2024 for following comment: 'Item e. Need improvement on communication.'	Need to raise the Customer Satisfaction Survey Follow Up Action to record the comment received from Vishay.	30 Oct 2024

(2) NON-CONFORMANCE REPORT - HX Solutions Sdn. Bhd.:

No.	Dept	Function	Description	Decision on Corrective Action	Completion Target Date
			None		