

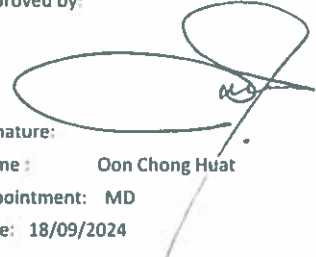



HX SOLUTIONS	QUALITY SYSTEM ADMINISTRATION	Issue No.: 1	Document	Page 1 of 1
	Customer Satisfaction Survey Follow Up Action Report	Revision No.: 0	Effective Date: 01 Mar 2017	Document Ref.: OSA-REC-CSSFUAR

Summary of Comments & suggestion Follow up action for assessment covering from 01 Aug 2023 to 30 Aug 2024 Report Date : 18/09/2024

No.	Customer	Comments & Suggestion	Description of Problem	Details of Action Taken	Action Taken By	Actual Completion Date
1	Vishay Semiconductor Malaysia Sdn Bhd	•Need improvement , and communication	•Positive comment	•Operation Manager to monitor quality of work done at site from time to time. Ustifies email frequently rather than verbal communication	Ho Chan Hoong	Phillip Yong
2	Polytech Properties Sdn Bhd	Comment : WELL NONE. Suggestion : Keep Up the good work	•Positive comment			
3	MCC Technique Sdn Bhd	Comment : NONE. Suggestion : Very Good	•Positive Comment			
4	COHU Malaysia Sdn Bhd	Comment : NONE. Suggestion : None	•Positive comment			
5	Residensi Mutiara Bali	Comment : NONE. Suggestion : None	•Positive comment			
6	Lonnix (M) Sdn Bhd	Comment : NONE. Suggestion : None	•Positive comment			

Prepared by:  Signature: Name: Tan May Tin Appointment: HR Executive Date: 18/09/2024	Verified by:  Signature: Name: Philip Yong Appointment: IM Date: 18/09/2024	Approved by:  Signature: Name : Oon Chong Huat Appointment: MD Date: 18/09/2024	Recorded by:  Signature: Name: Tan May Tin Appointment: QSAE Date: 18/09/2024
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