



MAK JEE CHEW

PROFESSIONAL TRAINER & CONSULTANT

EDUCATION

Degree in Aerospace Engineering
University Science of Malaysia

IRCA Certified ISO 9001 Lead Auditor

PECB Certified ISO 37001 Lead Auditor

EXPERTISE AREAS

- ISO Certification & Auditing
- Internal Audit & Risk Management
- Total Quality Management
- ISO 9001, 14001, 45001, 37001, 21001, 17021, 17025
- Compliance & Regulatory Training

LANGUAGE

English

Malay

Chinese

About Me

Mr. Mak is an experienced trainer, consultant, and auditor specializing in ISO management systems, quality assurance, and risk management. With a background in Aerospace Engineering from the University of Science, Malaysia, he has extensive industry exposure across manufacturing, construction, logistics, and service sectors.

WORK EXPERIENCE

Cambridge Management Sdn Bhd
Consultant & Trainer

- Delivered training, auditing, and consultancy on ISO 9001, ISO 14001, ISO 45001, AS 9100, ISO 27001, ISO 37001, and ISO 17025.
- Specialized in Total Quality Management (TQM) and business consultancy for various industries.

Secure Parking Corporation Sdn Bhd
Audit & Risk Management Manager |
Customer Service & IT Manager

- Led internal audits and risk assessments team, ensuring quality and regulatory compliances
- Led customer service and IT teams, optimizing operations, enhancing user experience, and driving digital transformation for business growth.

TUV NORD (M) Sdn Bhd
Certification Lead Auditor & Trainer

- Conducted ISO 9001 certification audits for 100+ organizations.
- Provided training on quality management systems to auditors and clients.

TUV NORD (M) Sdn Bhd
– Automotive Engineer | Test Laboratory QMR

- Set up and managed an ISO 17025-compliant test laboratory.
- Trained lab personnel on testing procedures, compliance, and quality management.