



MCC TECHNIQUE SDN. BHD.

OCCUPATIONAL HEALTH & SAFETY MANUAL

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APPENDIX II – OSH OBJECTIVES

No	QESH Objective	Measurement Data Source	Action Plan	PIC	Monitoring Interval
1	Not more than 3 customer complaints per project related to OSH issue	Corrective Action Request (CAR)	1. Understand and manage customer expectations. 2. Promptly address to customer feedback 3. Conduct root cause analysis for repeated complaints and take preventive actions.	All	Every project
2	Zero case of Lost Time Injury exceeding 4 days	Incident report	1. Conduct safety briefings before work starts. 2. Ensure all workers wear appropriate PPE. 3. Perform regular site safety inspections and audits. 4. Report and investigate near misses to prevent serious incidents.	OSH	Monthly
3	Zero compound from DOSH	DOSH compound	1. Conduct regular internal audits to ensure compliance. 2. Properly handle and dispose of hazardous waste. 3. Keep all required licenses, permits, and documentation up to date. 4. Train employees on environmental and safety regulations.	OSH	Monthly
4	All employees to receive at least 1 OSH related training per year	Training record	1. Establish Annual Training Plan. 2. Maintain training records and track attendance.	HR & OSH	Monthly