

# Hexatech Engineering Customer Satisfaction Survey 2017 (2)

QUESTIONS

RESPONSES 5

5 responses

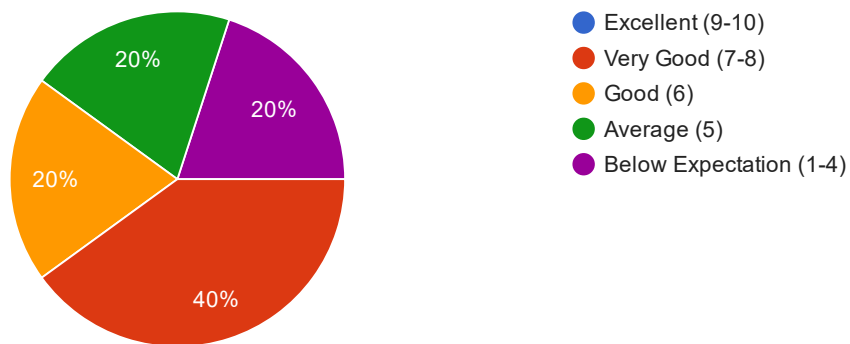


SUMMARY INDIVIDUAL

Accepting responses

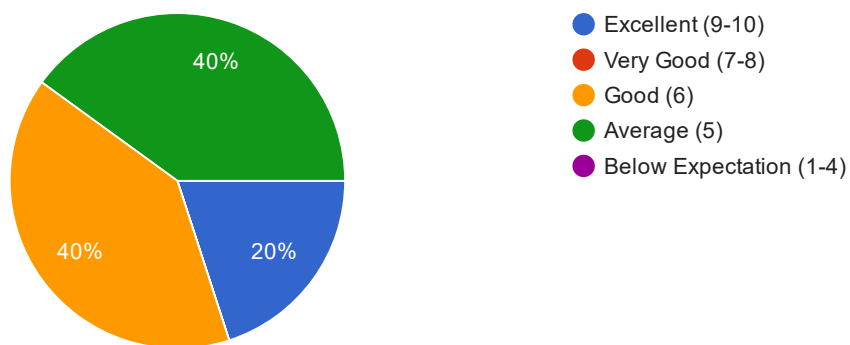
Quality of product and workmanship - our product performs consistently and work done with high competency.

5 responses



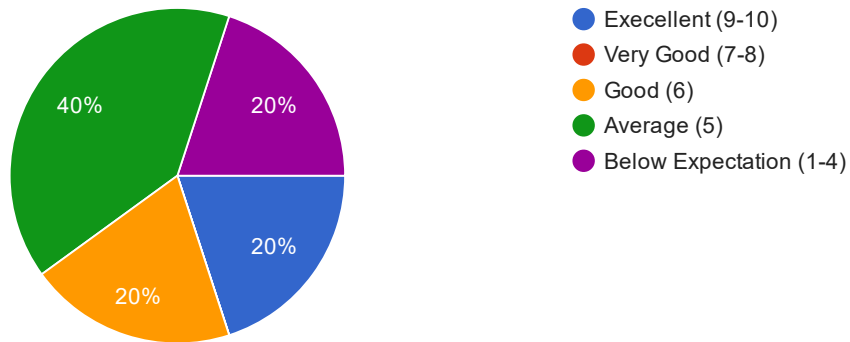
Standard of completed works - our work done in accordance to specifications, standards and statutory requirements.

5 responses



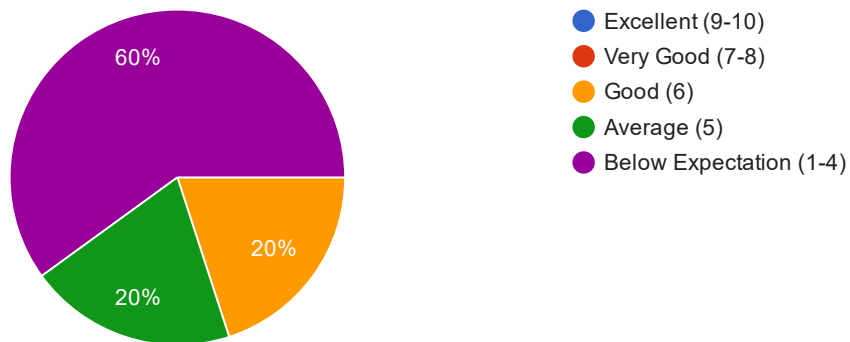
## Performance of our engineer or technician - ability to give technical assistance or provide technical support services when required.

5 responses



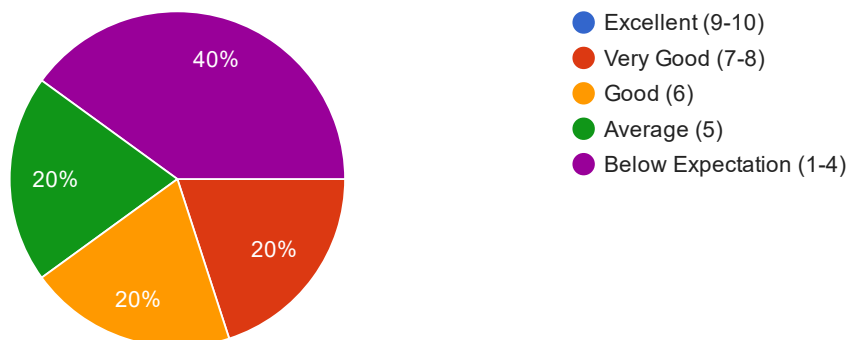
## Flexibility dealing with unforeseen events - able to accommodate changes and provide quick solutions to meet customer requirements.

5 responses



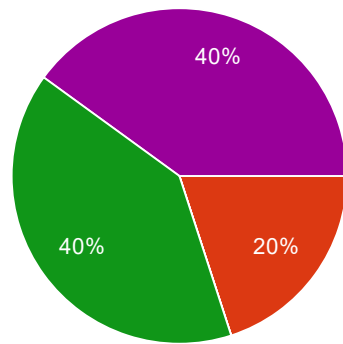
## Standard of documentation - provide enough information with clear work methodology and other evidential proof of compliance.

5 responses



# How would you rate the overall performance of our Company.

5 responses



- Excellent (9-10)
- Very Good (7-8)
- Good (6)
- Average (5)
- Below Expectation (1-4)

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## Feedback

4 responses

Your staff easy to work with.

Need to improve

Not up to standard

Not too good a company

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## Suggestions for improvement

4 responses

Keep up the good work

No close follow up

Need hands on from the boss

May need good people

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## Name

5 responses

Lay Han

Choon Joon

Jay Kwan